

Pups in Paradise

Novotel Surfers Paradise is thrilled to offer dog-friendly rooms, designed especially for your furry companions.



Room Details:

- 1 dog per room.
- Weight Limit: We welcome dogs up to 20kg.
- Room type: Deluxe rooms located on Level 6 with a private balcony.

Pet-Friendly Guidelines:

- Your dog must be licensed and wear ID tags at all times.
- Leash policy: For everyone's safety, when outside of your room your dog must be on a leash at all times.
- No alone time: Your dog should never be left alone or unattended in the room to prevent noise disturbance for other guests.
- In-room amenities: Your dog-friendly room comes equipped with a tennis ball, food bowl, water bowl, and their own comfy bed.
- Cozy sleep: Dogs must sleep on their own bedding for a comfortable and enjoyable stay.
- Housekeeping: Dog owners are requested to remove their dog from guest rooms during Housekeeping or other required services. Should a dog be present, dog owners must be present and the dog caged or restrained. A cleaning surcharge of \$200.00 will be applied if your dog defecates or urinates in the room, if they are allowed on the bed, or if you fail to promptly clean up any outdoor pet waste.

We are pleased to welcome your furry companions to our facility, and we have designated specific areas where you can enjoy their company.

- Level 5 Grass Area: Your pets are allowed on a leash in our Level 5 grass area. This space is perfect for some outdoor playtime, or for them to "go to the toilet."
- BBQ Area: If you plan to have a barbecue outing, you can bring your pet along. Please make sure to book in advance to secure a spot in our BBQ area.
- We understand that you may want to dine on-site with your furry friend. BLVD Café & Bar on Ground Level has a designated area where you can enjoy your meal alongside your pet.

How To Book:

- Available for direct bookings only. For rates please contact our Reservations department by email HA7P0@accor.com or call +61 7 5579 3499. Please note: There's a \$50 per day surcharge for these rooms.

Pups in Paradise at Novotel Surfers Paradise is here to make your stay a tail-wagging experience! Your furry friend will thank you for it.

NOVOTEL
SURFERS PARADISE

